



Rental conditions Njoy Holidays

- These conditions apply to reservations and agreements with with regard to the accommodations covered by Njoy Holidays.
- In the conditions, “renter” means: the person who rents a property has concluded a rental agreement with regard to 1 or more of the accommodations falling under Njoy Holidays.
- The accommodations may be used by a maximum of 6 people.
- Pets are **not** allowed (**except chalet 260, chalet 5 and chalet 47**) and smoking is strictly **prohibited**. The use of a barbecue / open fire is not allowed in the accommodation and on the veranda.
- It is **not** allowed to charge electric cars at the chalet.
- If any defects are found, the tenant is obliged to do so immediately upon arrival (no later than 11:59 PM on the first day of the booking) to the landlord.

A. Reservations

- The landlord only accepts reservations from persons aged 18 or older.
- The reservation is only final after the deposit has been paid. If the deposit has not (yet) been paid, the reservation is not (yet) final.
- By paying the down payment, the tenant agrees to the rental conditions.
- The accommodation is available to the tenant on the arrival day from 4:00 PM.
- The accommodation must be delivered clean no later than 10:00 am on the day of departure.

B. Payments

- Payments must be made by bank transfer to IBAN: NL67RABO0344911934. R. Schonewille, stating the booking number.
- Payments must be made at times as described in the booking confirmation.
- If the reservation is made less than 8 weeks before the arrival date, the entire rental sum must be paid immediately before the reservation is final.
- The tenant must pay the rent due even if he does not use the accommodation or only for part of the rental period, unless cancellation costs are paid as determined in Article E.
- If payment is not made on time by the tenant, the landlord reserves the right to cancel the reservation and terminate the agreement.
- The landlord charges a deposit per stay. After settlement of any claims (e.g. damage to inventory/chalet, failure to comply with cleaning or the like), the deposit will be refunded within 30 days after departure to an account specified by the tenant and after this has been passed on by the tenant to the landlord.



C. Landlord's obligations

The landlord is obliged:

- To make the accommodation available on time, as agreed in these rental conditions.
- To make the accommodation available in good condition.

D. Tenant obligations

Tenant is obliged:

- To use the accommodation carefully, this also includes not allowing pets.
- Follow the landlord's instructions.
- Not to rent or allow the use of the accommodation to others than stated in these rental conditions.
- To deliver the accommodation on time, as agreed in these rental conditions, and in the same condition as upon arrival.
- To deliver the accommodation clean upon departure. If this is not the case, the €100 deposit will not be refunded.

E. Tenant cancellation

- Tenant must cancel by registered mail.
- In the event of cancellation, the tenant owes the following cancellation costs to the landlord:
 - a. 50% of the total amount, as agreed in the rental agreement, in case of cancellation more than 90 days before the start date of the rental period;
 - b. 70% of the total amount, as agreed in the rental agreement, if canceled between 90 days and 61 days before the start date of the rental period;
 - c. 90% of the total amount, as agreed in the rental agreement, in case of cancellation between 60 days and 31 days before the start date of the rental period;
 - d. 100% of the total amount, as agreed in the rental agreement, if canceled within 30 days before the start date of the rental period.
- The landlord may, in addition to the cancellation costs, charge an amount of €25 in administration and processing costs.



F. Non-compliance

- If one of the parties fails to fulfill its obligations, the other has the right to terminate the agreement in whole or in part, unless the failure to comply is of a minor nature or extent.
- In the event of dissolution or partial dissolution at the expense of non-compliance by the landlord, he will refund (part of) the rent paid.
- If damage is caused to the accommodation or the associated inventory/contents, the landlord is entitled to compensation, unless the damage can be attributed to the landlord himself.
- If the tenant leaves the accommodation later than agreed, the landlord is entitled to compensation of the daily price per day (starting after the agreed check-out time) (proportional percentage of the rental price).

G. Costs at the time of rental

- Costs directly related to the use of the accommodation, such as fines, will be borne by the tenant.
- Necessary costs of normal maintenance and repairs will be borne by the landlord. If there is a defect, the tenant is obliged to contact the landlord immediately to report the defect.

H. Damage

- In the event of theft, seizure or significant damage to the accommodation, inventory or furnishings, the tenant must contact the landlord immediately and follow his instructions.
- The tenant is liable for damage incurred during the rental period, unless this cannot be attributed to him. Damage will not be recovered from the tenant if it is covered by an insurance policy taken out in advance for Njoy Holidays. Any deductible charged to the landlord by the insurer will be recovered from the tenant.
- Smoking is strictly prohibited in the accommodation. If there is smoking in the Njoy Holidays accommodation, the tenant will be charged €1000.